The COVID 19 pandemic has challenged all of humanity to confront the unpredictable nature of the VUCA world. VUCA, an acronym that stands for volatility, uncertainty, complexity and ambiguity, has far reaching implications in the current context of the global crisis that has hit the human race. The Corona virus has seriously affected the health and disrupted livelihood, impacted education and the overall well-being of people with disabilities, mostly of children and elderly who have experienced many barriers in gaining access to basic social security services.

Persons with disabilities are often at a greater risk of contracting the virus and developing severe complications. Therefore, Mobility India (MI) responded by undertaking disability-inclusive measures such as provision of relevant health care information and creating awareness about regular cleaning of assistive devices that they use. MI also initiated the provision of dry ration, essential hygiene products and medicines, especially to children and youth with severe disabilities and their families.

Community Inclusive Development projects at 10 BBMP wards of Bangalore, 225 villages of Chamrajnagar and 88 villages in Guwahati

Awareness posters on COVID-19 were prepared and disseminated in different languages and community members were oriented about the need to wash hands regularly, maintain social distance and wear masks. MI facilitated all the members of the project areas to download Arogya Sethu App and ensured that they have undertaken their self-test.

MI collaborated with the local governing body and provided support by preparing a document outlining the roles and responsibilities of Health and Rehabilitation services workers, PHC doctors, ASHA and Anganwadi workers in controlling the Covid-19 outbreak in villages and slums area.
families were provided with groceries, nutritious food, health and safety kits.

Makkalavani YouTube channel Karnataka Education Department launched You Tube channel for children and parents, with the objective of ensuring that children continue to study and practise during summer/lockdown period. Educational Programmes were telecast for half an hour every day at 10.30 am. MI provided 3 videos on toys (running rabbit, straw spinner and bottle rocket) on the request of the Karnataka Education Department. All the videos were telecast.

Education and Training
Learning Rebooted: Online Education During Covid-19 Lockdown

The Coronavirus pandemic and the ensuing lockdown have forced schools and colleges across India to close. MI responded to this situation by encouraging teaching faculty to take up a structured online course in effective online teaching-learning, so as to equip them with skills to manage online sessions.

For the first time the Wheelchair Service Training Package (WSTP-Basic) course was conducted in blended and online mode as per the integrated Curricula
Many persons with disabilities especially children need physio and occupational therapy to maintain and improve mobility, balance activities of daily living, flexibility and strength training. They also use assistive devices that require routine maintenance, which is an essential service for supporting their daily activities. Many of them depend on the support of caregivers also to carry out their daily activities.

During the lock down period & this pandemic situation most of the service users have not been able to visit Mobility India for rehabilitation service. Due to this persons with disabilities found it very difficult to maintain their activities by themselves or with help of caregivers.

Mobility India started addressing this crisis with a feasible virtual solution, which is safe, accessible and affordable and reachable to most. After the initial hesitation to start with virtual session for the users, MI was successful in enabling good user experience with the virtual sessions.

**MI’s Reach**

| 373 | Assistive devices and repair and maintenance |
| 377 | Therapy follow up |

Mobility India took precautionary and Preventive Steps to Safeguard its Employees
In addition to the aforementioned steps that Mobility India is taking to mitigate the risk of the coronavirus spread in the local community where projects are ongoing, it also made sure that it’s employees are safe.

**Some of the measures taken by MI are stated as follows:**

- A COVID-19 Guidelines and Protocols was circulated to all employees with a do’s and don’ts document
- N-95 masks, Personal Protection kit, were provided to employees who are working with the users and were advised to wear them during the office hours.
- Hand sanitizers were made available on all workstations.
- Workstation sitting arrangements were reorganized
- Mobility India offices are sanitized every day and fumigation is done every week.
- The most important is to educate! educate! Educate to ALL
- Online classes as much as possible
Meet Ms. Mariam Pushpa 34 years old with physical impairment who stays in Bangalore. She completed S.S.L.C. A tailor, she stitched clothes and earned some income to take care of her family.

Through Mobility India’s intervention, she underwent embroidery training and started working for one of the garments manufacturing unit which helped to increased her income. But due to the lockdown and transportation problem, she was forced to stay back at home, without an income.

Mobility India supported her in getting a tailoring machine. Now she is stitching the masks which is the need of the hour and in high demand, through which she is able to earn income to support her family.

Urban and rural communities witnessed a severe dip in earnings. In order to strengthen the existing livelihoods, MI took the initiative to support 66 economically backward persons with disabilities to start mask making, fish farming, goat farming, and poultry farming by providing local breed fish seeds, poultry, and goat.
Donate

- Food kit: Rs 800
- Nutrition food: Rs 500
- Preventive health kit: Rs 1000
- Assistive devices (Caliper; crutches and walkers): Rs 7,000 per unit
- Developmental devices: Rs 8,000
- Therapy services: Rs 500 (per session)

I am donating Rs ................. by Cheque/ Demand Draft number .............................................................. towards ..............................................................

I would like to introduce a friend. ..............................................................

Pin: ................................ Telephone: .................................................. E-mail: ........................................

(DD/Cheques to be made in the name of Mobility India)

KSRA No. 343:94-95 FCRA No. 094420682. All donations are eligible for tax exemption under section 80G of IT Act

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Printed & published by Mobility India for private circulation only